



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Predictive Engagement Administrator's Guide

[Video Gallery for Genesys Predictive Engagement](#)

View administrator videos.

Selected Videos

Create content offer overview

From:

Example: Create an action map for a web chat offer

From:

Example: How to create an action map

From:

Example: Link a content offer to an action map

From:

Prepare an action map to use an Architect flow action

From:

Prepare the Salesforce Lead Creation and Campaign Attribution example workflow

From:

Prepare the Salesforce integration and data actions

From:

Segment based on how a visitor searches

From:

Site search settings

From:

Contents

- [1 Selected Videos](#)

